

UK Prelegal Service Fees

UK Debts

Our UK PreLegal service is charged on a "No collection - No Commission" basis. Our commission charge is 10% on any sums paid towards the debt, subject to a minimum charge of £10 plus VAT. If we do not collect anything, you do not pay anything.

Where litigation has previously commenced through a third party other than Lovetts please contact us for a quote on commission rates as these will vary.

UK Prelegal terms

Lovetts will act in the collection of overdue invoices and for any other ancillary services requested on the following terms:

Commission is payable when:

- a payment is made by your customer or a third party or settlement is reached (whether or not this is as a result of legal proceedings)
- the debt is reduced after we are instructed (for example, a partial credit is given or compromise is reached). Our commission in respect of the reduction will be 50% of the commission that would have been payable if that amount had been collected. Any balance remaining due will then be subject to our full commission rate

For commission purposes the debt age is based on the oldest balance due on the account and must be notified to us at the time of placement. The total balance due will then attract this rate band.

Close Out Fee

Lovetts will not charge commission where they have failed to recover a debt and where we have instructed the client that we have been unsuccessful.

However, to protect the value inherent in the time and effort invested in recovery work, if our instructions in a case are withdrawn before we recommend that it be closed, we reserve the right to charge a Close Out Fee. This is equal to the commission that would have been payable if the debt had been successfully collected. Examples include:

- Associate company to one of your key accounts
- Your customer has already paid and proof obtained
- Where for customer relations you wish to withdraw
- Passed out for collection in error including contra accounts
- Your customer disputes debt and you wish us to stop action
- You wish us to withdraw as you are unable to prove that the customer is liable
- An account is placed on "hold" for more than 30 days.

General

Clients will be deemed to accept our charging structure immediately following receipt of instructions, by telephone, fax, post or electronic transfer.

So that our service for you can be as effective and efficient as possible you agree, by instructing us, that:

- You will notify us promptly of: -
 - Any material change to the documents or information provided
 - Any new information of any kind
 - Any payment received towards or in satisfaction of the debt
- Whilst we are instructed, you will not try to collect or instruct anyone else to collect the debt without our written consent
- We shall not be liable for any loss or damage suffered by you as a result of any collection activity.
- Any amounts payable to us or any agents may be paid out of any money recovered
- You will co-operate at all times with us and if there is any delay on your part affecting our ability to collect the debt we may terminate the collection of the debt immediately and charge you the Close Out Fee.
- Any payments received on or after the date we receive your instructions will be deemed to be due to our efforts and charges will be in accordance with these terms.

Where you require us to commence legal action, then you will be responsible for all our costs and disbursements.

Our disbursements and ancillary services costs will be charged at the rate appearing in our current price list.

Any change in these terms or our other terms must be agreed in writing between us.

VAT will be payable at the prevailing rate. These terms should be read in conjunction with Lovetts Terms of Business at <https://lovetts.co.uk/terms-and-conditions>

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Lovetts Ltd is a company registered in England number 2996700

Registered Office as above.

A list of Directors can be inspected at the Registered Office

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